no such practice exists. The States of Tamil Nadu, Maharashtra and Andhra Pradesh have been permitted to raise open market borrowings of Rs.229.97 crores, Rs. 300.00 crores and Rs. 46.87 crores respectively.

(c) No State who has accepted the terms and conditions of the package has been denied assistance under these schemes.

Survey on impact of CPA

3902. SHRI MANOJ BHATTACHARYA:
SHRIMATI MAYA SINGH:

Will the Minister of CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION be pleased to state:

(a) whether Government have carried out any survey on the impact of the Consumer Protection Act on the consumer awareness and advocacy in the country;

(b) if so, the details thereof and whether Government are satisfied with the results thereof; and

(c) if not, whether Government are aware that the benefits of the Act have been considerably diluted for various reasons and if so, the steps proposed to be taken in this regard?

THE MINISTER OF STATE IN THE MINISTRY OF CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION (SHRI TASLIMUDDIN): (a) and (b) No, Sir. The Consumer Protection Act, 1986 is rather the basis for creating awarenes among the consumers in the country to enable them to protect their interests. This is amply demonstrated by the fact that 23,76,479 cases have been filed by consumers in Consumer Forums set up under the provisions of the Consumer Protection Act, 1986. The majority of cases (85.22%) have already been decided.

(c) It's not true that the advantages and the benefits of the Act have been diluted. On the other hand, with the amendments made in the Act in the years 1991, 1993 and 2002 the provisions of the Act has been further strengthened for facilitating quicker disposal of complaints, enhancing the capability of redressal agencies, strengthening them with more powers, stremlining the procedures and widening the scope of the Act to make it more effective and purposeful.